

Queries raised by M/s WIPRO and response of CMPFO thereon:-

S. No.	Page No.	Section	Original Clause	Queries / Recommendations	Response of CMPFO
1	2	Earnest Money Deposit (EMD) and Performance Bank Guarantee	The selected consultant will be required to submit to CMPFO an unconditional and irrevocable performance bank guarantee for a sum of 25% of the bid value valid till 12 months from the date of notification of the award of work, within a fortnight.	The PBG to be submitted for a sum of 10% of the bid value of consultant	1. EMD is Rs. 5(five) lakhs which is refundable to all the bidders without interest after completion of selection process. 2. performance bank guarantee for a sum of 10% of the bid value valid till 12 months or after performance certificate issued by CMPFO whichever is later .
2	9	Combined Techno-Commercial Evaluation	The Bidder is expected to provide Total Cost of Operations (TCO) for the purpose of commercial evaluation. TCO shall comprise the costs that Bidder shall charge to CMPFO for the duration of the contract, i.e. twelve months or any extension of the contract as deemed appropriate by CMPFO	The bidder will provide Cost for the entire duration / scope of work. If there is any extension based on mutual agreement, there will be a change request for the extended duration /scope.	As per RFP
3	11	Annexure - A. Eligibility Criteria	The Bidder should have experience of having provided consultancy for Technology Transformation, Project Management, Test Supervision, Training and EOMCS	The Bidder should have experience of having provided consultancy for Technology Transformation, Project Management, Test Supervision, Training and EOMCS (like ERP / EMS tool)	As per RFP
4	12	Annexure - A.Technical Eligibility	The Project Team should have at least seven Project Managers, other than Project Director, each with experience of a minimum of seven years in similar assignments, with adequate knowledge/ exposure of executing such projects.	Whether all the project managers (and team members) will work from CMPFO HQ at Dhanbad or from other locations.	All members as per the requirement of Milestones, they will have to work at Hyderabad and other client sites as per requirement of CMPFO.

5	14	Annexure - B. (b) Team Composition. Sr No - 2	Project Managers - Should have minimum 7 (seven) years of experience in Project Management and executed at least 1 (one) project as Project Manager for an IT implementation project in the BFSI sector, globally or in India	Request to modify the clause as - Should have minimum 7 (seven) years of experience in Project Management and executed at least 1 (one) project as Project Manager for an IT implementation project in , globally or in India. <i>This project having main scope for business transformation, hence business transformation process expert / BPR expert would be required.Hence request to remove BFSI experience as mandatory from all Project Managers or Team Members.</i>	As per RFP
6	14	Annexure - B. (d) Site Visit	CMPFO requires the bidders to provide at least TWO references out of the credentials submitted for verification of earlier projects (atleast two) sites	Request this clause not to make a part of technical evaluation criteria, as client site visits depends on the permission from client and there would be challenge to get permission from any Govt financial institution	As per RFP
7	Page -	Payment Milestone	Payment Milestone is not clearly defined in the RFP	Requesting to clarify the Payment Milestones and Payment Terms	Payment will be made on milestones basis -(A) 20% for Milestone-I (B) 10% for Milestone-II (C) 30% for Milestone-III and (D) 40 % for Milestone-IV. The Payment will be made on successful completion of each Milestone.
8	Page -	Annexure E	Based on the scoring stipulated in the table furnished in Annexure E, bidders complying with the following would be considered for Commercial Bid Evaluation Process:	Annexure E is not available in the document. Requesting to share the table format.	There is no Annexure-E, instead please refer to Annexure-B
9	Page - 8	Commercial Evaluation	The format for quoting Indicative Commercial Bid / Commercial Bid is set out in Annexure C.	Commercial bid format is not available in Annexure C. Requesting to share the table format.	Payment will be made as per Corrigendum(Milestones basis on completion of each milestone)
10	Page - 9	Combined Techno-Commercial Evaluation	The Bidder is expected to provide Total Cost of Operations (TCO) for the purpose of commercial evaluation.	Please clarify , if travel is involved to multiple locations, whether the Organization would bear the travel cost, or the bidder needs to factor the travel cost.	Project will be executed out of Hyderabad and project may involve travel to CMPFO offices / client sites. As it's a Fixed Bid no reimbursement of travel will be entertained
11	Page - 9	Combined Techno-Commercial Evaluation	The technical scores of the bidders who qualify technical evaluation shall not be disclosed to the qualified bidders.	Requesting to declare the technical score for transparency .	As per RFP

12	Page - 10	Eligibility Criteria	Past/present litigations, disputes, if any (adverse litigations could result in disqualification, at the sole discretion of the CMPFO)	As a global organization having multiple office location across globe and due to compliance it will difficult to share the past and present litigation issues. Requesting to delete the clause. We will furnish the blacklisted clause documentation.	As per RFP
13	Page - 14	Team composition	Minimum number of resources require for the project is not clear from the RFP	Requesting to share the minimum number of resources required for the project as per CMPFO. And which will be consider for commercial evaluation.	A Corrigendum to this RFP will include minimum resource person requirement.
14	Page - 14	Bidder presentation	The bidders will be required to make presentations highlighting the various aspects of project management for the implementation of the similar solutions along with proposed approach and methodology. Maximum marks – 85	Requesting to segregate the 85 marks with the parameters. > Team Composition > Project Experience > Understating the requirement > Proposed Approach and Methodology	As per RFP
15		Location	How many location needs to be cover under these project.	Requesting to share the location details	Project will be executed out of Hyderabad and the details of all sites / Offices of CMPFO is available at website i.e. cmpfo.gov.in
16		Location		Request you to please mention in the RFP about the minimum locations apart from HQ where consultant has to visit for the project execution.	Project will be executed out of Hyderabad and the team members have to visit any sites of CMPFO as per requirement.